

Waterford 2016 Annual Water Quality Report for the Hickman Water System 5010026



The City of Waterford Water Department is pleased to present to you the 2016 Consumer Confidence Report. You will find detailed information regarding your drinking water quality, where it comes from, and other information in compliance with State and Federal law.

This report is intended to assure citizens that their drinking water is of the highest quality, meeting all federal and state water quality standards since implementation of the U.S. Environmental Protection Agency (USEPA) Safe Drinking Water Act was passed in 1974.

The City of Waterford successfully purchased the water system from the City of Modesto and assumed operations in July of 2015. The Hickman Water System was included with this purchase

Through our trained and certified water professionals, citizens have the security of knowing their drinking water is the very best quality.

Welcome

The City of Waterford is pleased to provide you with water that meets the United States Environmental Protection Agency (USEPA) standards for safety. In accordance with the USEPA and California regulations under the Safe Drinking Water Act, water utilities are required to provide detailed water quality information to their consumers. Found in this report a blend of City of Modesto and City of Waterford water quality information from the Hickman Water System. Though these are two different sources of data, the quality has remained consistent.

This report contains important information about your drinking water. If the report is not available in your native language, we encourage you to identify someone who understands it and can translate for you.

Este informe contiene información importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien. Para información en español, llame por favor al (209) 874-2328.

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(209) 874-2324

City of Modesto
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Hickman Conservation Program



In 2016 we suffered our fifth year of a severe drought. Governor Brown mandated strict restrictions for the Hickman community. The citizens of Hickman worked together and significantly reduced water usage by 40%.

For ways to save visit:
<http://saveourwater.com/>

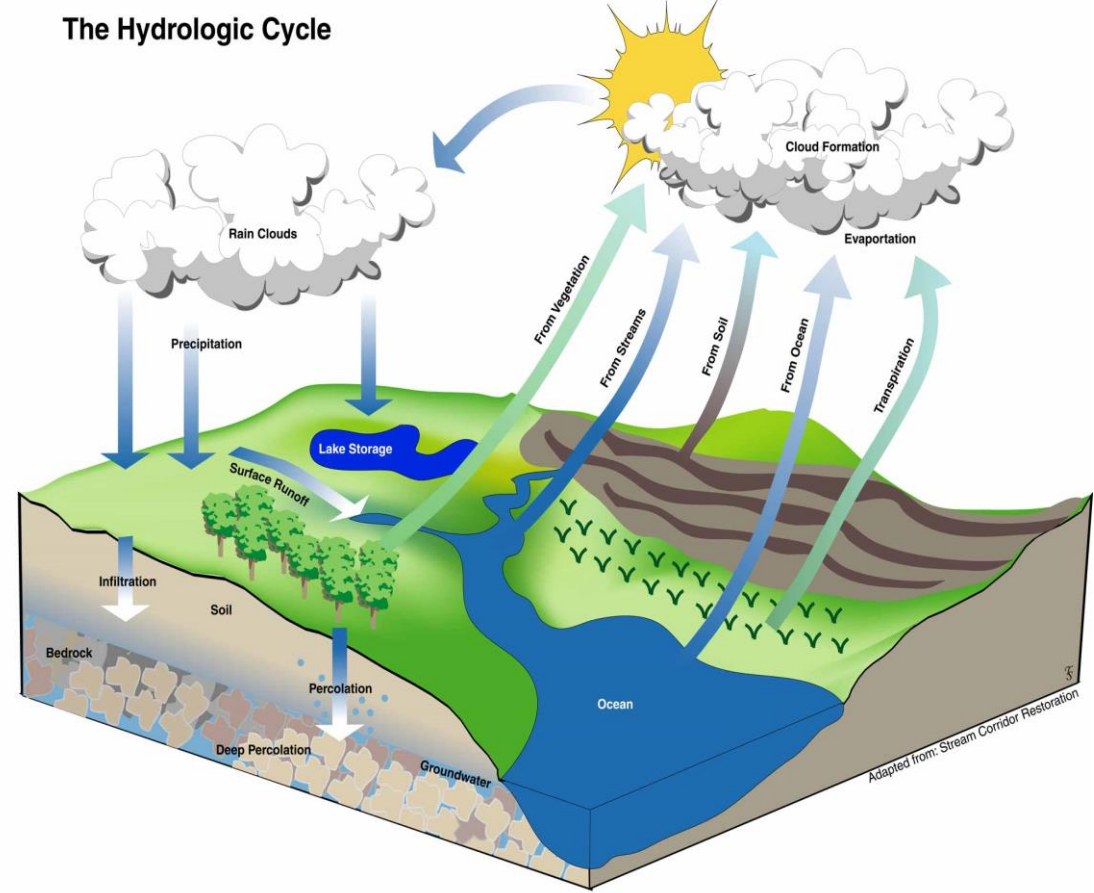
The average U.S. household uses approximately 400 gallons of water per day or 100 gallons per person per day? Luckily, there are many low-cost and no-cost ways to conserve water. Small changes can make a big difference – try one today and soon it will become second nature.

- Take short showers – a 5 minutes shower uses 4 to 5 gallons of water compared to up to 50 gallons for a bath.
- Shut off water while brushing your teeth, washing your hair, and shaving and save up to 500 gallons a month.
- Use a water-efficient showerhead. They are inexpensive, easy to install, and can save you up to 750 gallons a month.
- Run your clothes washer and dishwasher only when they are full. You can save up to 1,000 gallons a month.
- Water plants only when necessary.
- Fix leaking toilets and faucets. Faucet washers are inexpensive and take only a few minutes to replace. To check your toilet for a leak, place a few drops of food coloring in the tank and wait. If it seeps into the toilet bowl without flushing, you have a leak. Fixing it or replacing it with a new, more efficient model can save up to 1,000 gallons a month.
- Adjust sprinklers so only your lawn is watered. Apply water only as fast as the soil can absorb it and during the cooler parts of the day to reduce evaporation.
- Teach your kids about water conservation to ensure a future generation that uses water wisely. Make it a family effort to reduce next month's water bill!
- Visit www.epa.gov/watersense for more information.

Sampling and Treatment

Groundwater is the source of the Hickman systems drinking water. As water moves through the hydrological cycle, or water cycle, and through the earth to our aquifer it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from human activity.

In order to ensure that tap water is safe to drink, the U.S. Environmental Protection Agency (USEPA) and the State Water Resources Control Board (SWRCB) prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. SWRCB regulations also establish limits for contaminants in bottled water that provide the same protection for public health.



A Source Water Assessment is available. Please contact The City of Waterford for more information.

USEPA and the State Water Resources Control Board

The State Water Resources Control Board requires us to inform you that:

“Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the USEPA’s Safe Drinking Water Hotline (1-800-426-4791).

“Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as people with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. USEPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).



Contaminant Information

Contaminants that may be in source water include:

- Microbial contaminants, such as viruses and bacteria that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm water runoff, industrial or domestic wastewater or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, agricultural application, and septic systems.
- Radioactive contaminants, that can be naturally occurring or be the result of oil and gas production or mining activities.



Water Quality Sampling

On a monthly basis, City staff collect samples for approximately 170 contaminants as required by the State. For more detailed information, we have provided you with a table showing what types of contaminants have been tested, the results of those water samples, and the State MCLs (Maximum Contaminant Levels).

The table below lists contaminants which: 1) have associated primary Maximum Contaminant Levels (MCLs) that are registered and 2) were detected by the City of Waterford's Water Services Division. Contaminants were detected below, at or above the Detection Limits for Purposes of Reporting (DLR). The presence of these contaminants in the drinking water does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health risks can be obtained by calling the U.S. Environmental Protection Agency (EPA) at (800) 426-4791 or visiting the agency's website at www.epa.gov/safewater/hfacts.html. California action levels are available on the State Water Resources Control Boards website www.waterboards.ca.gov.

Table 1 lists all regulated contaminants with Primary MCLs that the City of Modesto's Water Services Division detected in the drinking water below, at or above the State DLR.

Table 2 lists regulated contaminants with Secondary MCLs that were detected at or above the State DLR.

Table 3 lists disinfection residuals and by-products that were detected in the treated water.

The State allows us to monitor for some contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of our data, though representative, are more than one year old.

DLR: detection limit for reporting

mg/L: number of milligrams in one liter of water

n/a: not applicable

NTU: nephelometric turbidity units

pCi/L: picocuries per liter (a measure of radiation)

pb: parts per billion

ppm: parts per million

ppt: parts per trillion

TT: treatment technique

µS/cm: micro-siemens/cm

<: less than

<: less than

LRAA: locational Running Annual Average

The following tables on pages 8 - 11 contain detailed information showing what type of chemicals have been found in the water, the results, and the State Maximum Contaminant Levels (MCLs)

COMPARATIVE FIGURES FOR INTERPRETING MEASUREMENTS WITHIN THIS REPORT

| 1 PPM | 1 PPB | 1 PPT |
|--------------------------|--------------------------|--|
| 1 second in 11.5 days | 1 second in 31.7 years | 1 second in 317.1 centuries |
| 1 penny out of \$10,000 | 1 penny of \$10,000,000 | 1 penny of \$10,000,000,000 |
| 1 inch of 15.8 miles | 1 inch of 15,782.8 miles | 1 inch of 657.6 trips around the equator |
| 1 minute in 1.9 years | 1 minute in 19 centurys | 1 minute in 1,900 millenniums |
| 1 ounce in 62,500 pounds | 1 ounce in 31,250 tons | 1 ounce in 31,250,000 |

*SOURCE: AMERICAN WATER WORKS ASSOCIATION (AWWA) WEBSITE

DEFINITION OF TERMS

Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water.

Primary MCLs are set as close to the PHGs (or MCLGs): as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. Environmental Protection Agency.

Public Health Goal (PHG): The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.

Primary Drinking Water Standard (PDWS): MCLs and MRDLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.

Maximum Residual Disinfectant Level (MRDL): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Regulatory Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

Treatment Technique (TT): A required process intended to reduce the level of a contaminant in drinking water.

Variations and Exemptions: State Board permission to exceed an MCL or not comply with a treatment technique under certain conditions.

TABLE 1 - DETECTED REGULATED CONTAMINANTS WITH MCL'S

INORGANIC CONTAMINANTS

| CONTAMINANT | UNITS | MCL | PHG | DLR | AVG | RANGE | YEAR SAMPLED | VIOLATION | TYPICAL SOURCE OF CONTAMINANTS |
|--------------------|--------------|------------|------------|------------|------------|--------------|---------------------|------------------|--|
| Arsenic | ppb | 10 | 0.004 | 2 | 0 | 0 | 2015 | No | Erosion of natural deposits; runoff from orchards; glass and electronics production wastes |
| Barium | ppm | 1 | 2 | 0.01 | 0.055 | 0-.11 | 2015 | No | Erosion of natural deposits; discharges of oil drilling wastes and from metal refineries |
| Flouride | ppm | 2 | 1 | 0.1 | 0.06 | 0-.12 | 2015 | No | Erosion of natural deposits; water additive that promotes strong teeth; discharge from fertilizer and aluminum factories |
| Nitrate | ppm | 10 | 10 | .4 | 2.63 | .4-5.18 | 2016 | No | Erosion of natural deposits; runoff/leaching from fertilizer use, septic tanks and sewage |

RADIOACTIVE CONTAMINANTS

| CONTAMINANT | UNITS | MCL | PHG | DLR | AVG | RANGE | YEAR SAMPLED | VIOLATION | TYPICAL SOURCE OF CONTAMINANTS |
|--------------------|--------------|------------|------------|------------|------------|--------------|---------------------|------------------|---------------------------------------|
| Uranium | pCi/L | 20 | 0.43 | 1 | 0.4 | 4.0-4.0 | 2010 | No | Erosion of natural deposits |



TABLE 2 - DETECTED REGULATED CONTAMINANTS WITH SECONDARY MCL'S

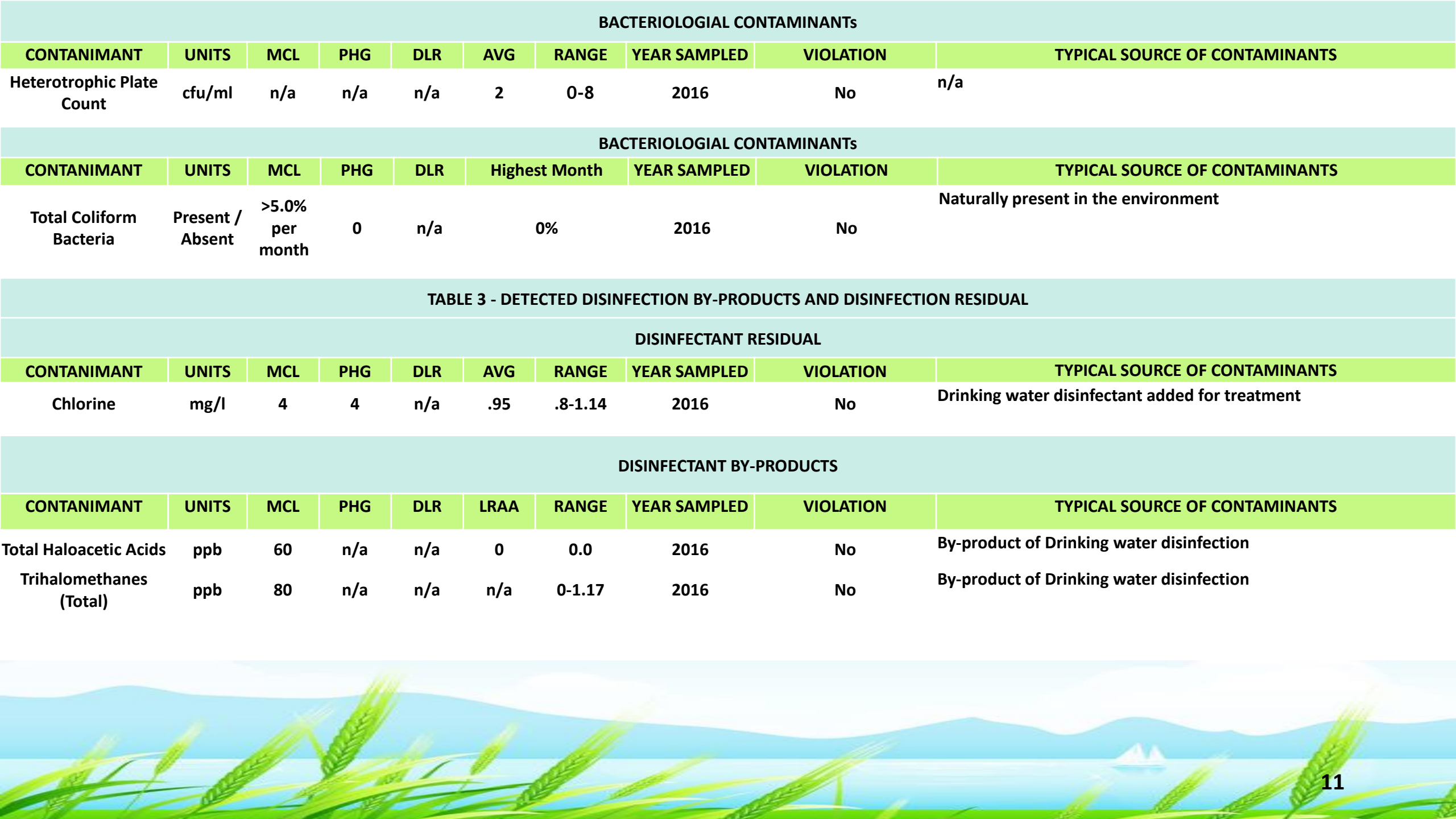
| CONTAMINANT | UNITS | STANDARDS | PHG | DLR | AVG | RANGE | YEAR SAMPLED | VIOLATION | TYPICAL SOURCE OF CONTAMINANTS |
|------------------------|-------|-----------|-----|-----|-------|---------|--------------|-----------|---|
| Chloride | ppm | 500 | n/a | n/a | 9.85 | 9.7-10 | 2015 | No | Runoff and leaching from natural deposits; seawater influence Substances that form ions when in water; seawater influence Runoff/leaching from natural deposits; industrial wastes Runoff/leaching from natural deposits |
| Specific Conductance | uS/cm | 1600 | n/a | n/a | 345 | 260-430 | 2015 | No | |
| Sulfate | ppm | 500 | n/a | 0.5 | 12.95 | 8.9-17 | 2015 | No | |
| Total Dissolved Solids | ppm | 1000 | n/a | n/a | 260 | 210-310 | 2015 | No | |

ADDITIONAL INORGANIC CONTAMINANTS

| CONTAMINANT | UNITS | MCL | PHG | DLR | AVG | RANGE | YEAR SAMPLED | VIOLATION | TYPICAL SOURCE OF CONTAMINANTS |
|--------------------|-------|-----|-----|-----|------|-----------|--------------|-----------|---|
| Hardness(as CaCO3) | ppm | n/a | n/a | n/a | 260 | 34-117 | 2015 | No | “Hardness” is the sum of polyvalent cations present in the water, generally magnesium and calcium. The cations are usually naturally occurring. n/a n/a |
| pH | units | n/a | n/a | n/a | 7.3 | 7.21-7.34 | 2015 | No | |
| Sodium | ppm | n/a | n/a | n/a | 42.5 | 32-53 | 2015 | No | |

AT THE TAP CONTAMINANTS

| CONTAMINANT | UNITS | ACTION LEVEL | PHG | DLR | # OF SAMPLES | 90TH% CONCENTRATION | YEAR SAMPLED | #SAMPLE > ACTION LIMITS | TYPICAL SOURCE OF CONTAMINANTS |
|-------------|-------|--------------|-----|------|--------------|---------------------|--------------|-------------------------|--|
| Copper | ppm | 1.3 | 0.3 | 0.05 | 10 | ND | 2014 | 0 | Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; erosion of natural deposits |
| Lead | ppb | 15 | 0.2 | 5 | 10 | 6 | 2014 | 0 | |



BACTERIOLOGICAL CONTAMINANTS

| CONTANIMANT | UNITS | MCL | PHG | DLR | AVG | RANGE | YEAR SAMPLED | VIOLATION | TYPICAL SOURCE OF CONTAMINANTS |
|---------------------------|--------|-----|-----|-----|-----|-------|--------------|-----------|--------------------------------|
| Heterotrophic Plate Count | cfu/ml | n/a | n/a | n/a | 2 | 0-8 | 2016 | No | n/a |

BACTERIOLOGICAL CONTAMINANTS

| CONTANIMANT | UNITS | MCL | PHG | DLR | Highest Month | YEAR SAMPLED | VIOLATION | TYPICAL SOURCE OF CONTAMINANTS |
|-------------------------|------------------|-----------------|-----|-----|---------------|--------------|-----------|--------------------------------------|
| Total Coliform Bacteria | Present / Absent | >5.0% per month | 0 | n/a | 0% | 2016 | No | Naturally present in the environment |

TABLE 3 - DETECTED DISINFECTION BY-PRODUCTS AND DISINFECTION RESIDUAL

DISINFECTANT RESIDUAL

| CONTANIMANT | UNITS | MCL | PHG | DLR | AVG | RANGE | YEAR SAMPLED | VIOLATION | TYPICAL SOURCE OF CONTAMINANTS |
|-------------|-------|-----|-----|-----|-----|---------|--------------|-----------|---|
| Chlorine | mg/l | 4 | 4 | n/a | .95 | .8-1.14 | 2016 | No | Drinking water disinfectant added for treatment |

DISINFECTANT BY-PRODUCTS

| CONTANIMANT | UNITS | MCL | PHG | DLR | LRAA | RANGE | YEAR SAMPLED | VIOLATION | TYPICAL SOURCE OF CONTAMINANTS |
|-------------------------|-------|-----|-----|-----|------|--------|--------------|-----------|---|
| Total Haloacetic Acids | ppb | 60 | n/a | n/a | 0 | 0.0 | 2016 | No | By-product of Drinking water disinfection |
| Trihalomethanes (Total) | ppb | 80 | n/a | n/a | n/a | 0-1.17 | 2016 | No | By-product of Drinking water disinfection |