

1. Does the City of Waterford charge a franchise fee? If so, how much?

Yes. Current contractor is expected to pay a franchise sum/fee equal to 8% of the gross revenues.

2. Of the 2,246 residential customers what is the current level of service, i.e., how many have 35 gal, 64 gal and 96 gal carts currently?

We don't offer 35 gallon carts. 2196 customers' altogether. For the 64 gallon toters, 1907 customers are charged \$26.76 per month and for the 96 gallon toters, 289 customers are charged \$41.65 per month

3. What is the level of service for the 79 commercial accounts i.e., size bin and how many times/week?

85 commercial customers 2yd 1x a week 32 customers charged \$125.03 2yd 2x a week 1 customer \$250.80/ 3yd 1x a week 17 customers \$178.15 3yd 2x a week 2 customers \$356.30/ 4yd 1x a week 24 customers \$245.92 4yd 2x a week 5 customers \$491.84/ 6yd 1x a week 3 customers \$370.53 6yd 2x a week 2 customers \$741.06

4. What is the current Senior/Disabled rate and how many customers are currently on it?

64 gallon senior citizen 131 customers charged \$23.55

5. Can the current collection days be changed for residential and commercial customers?

For continuity and consistency purposes, we would rather that it did not but we can certainly have a discussion based on our needs and what you are willing to propose because of service schedule you may be providing for other cities.

6. What time of day can collection service begin?

6 a.m.

7. Do you want to keep collection of the Recycle and Green cart to alternating every other week or are you requesting all 3 carts serviced once per week?

We do want to keep it the same but it would be great to see the cost analysis for what it would cost the City to have all 3 carts weekly.

8. Is there an additional charge allowed if the customer chooses to have more than one cart each of the Recycle and Green waste carts?

Yes. Additional recycling cart is \$9.91 per month and an additional green waste cart is \$10.13 per month.

9. Your current service does not list a 35 Gallon cart, are you requesting to add this size cart? We have seen more contamination of the recycle/green carts when the customer uses the smaller solid waste cart.

No.

10. Are there any contamination charges or penalties allowed for the recycling/green cart?

Not that we are aware of, but something that can certainly be discussed and shared with the public as part of the enforcement of recycling.

11. Do you want Christmas tree pickup service factored into the rate?

Yes.

12. Can you provide more detail on the annual City events and what service is needed? Is there a pound(s) per person or estimated total pounds per event?

This event is an annual tradition of the city which allows the citizens and residents of Waterford to celebrate its heritage. Services needed for this event mainly includes having yard bins and totes available for event goers and vendors to dispose of their wastes and recyclables appropriately.